



Guest Information

Welcome to the Hotel Magnetberg Baden-Baden

We hope you had a pleasant trip and we want welcome you in the **Hotel Magnetberg Baden-Baden!** To help you cope easily be found in our house, we have summarized all important information for you.

For further requests and questions we are always at your disposal.

We wish you a pleasant stay.

Your team of the Hotel Magnetberg Baden-Baden



A

ACCOUNT

Your bill can be paid on the day of your departure, or on the evening before.

AIRPORT

Airport Karlsruhe Baden-Baden can be reached in about 1 / 2 hours. For information on departure and arrival times or changes to your tickets, be happy, our receptionists are available.

B

BATHROBES

If you want a bathrobe, please contact our reception staff. Rental € 5,00 per stay.

BATH STOOL

Bath stool on request; ask the reception desk

BANKS & ATMS

The City Savings Bank, German Bank, Commerzbank are directly at the Leopoldsplatz. Dresdner Bank and Hypo-Vereinsbank, are at the Augustaplatz. All in walking distance.

BED LINEN FOR ALLEGRY

Bed linen for allergy sufferers on request

BEVERAGE SERVICE

You can enjoy drinks in the restaurant from 7 a.m. to 10 p.m. -Telephone 410- order

BREAKFAST

Monday – Friday 07:00 a.m. - 10:00 a.m.

Saturday and Sunday 07:00 a.m. - 11:00 a.m.



C

CAR RENTAL

Our staff at the reception is always happy to help you to organize a car.

CABLE FOR MOBIL PHONE

You can borrow this at the reception desk.

CHURCHES

The church at Augusta place (Protestant) located about 15 minutes away from us. The collegiate church at marketplace (Catholic) is located about 10 minutes walk from us. For further information please contact the reception.

CIGARETTES

You can find a cigarette machine outside of the hotel.

COUPONS

Are you looking for an ideal gift? A relaxing overnight stay, a very good dinner, or ..., we have determined the correct voucher for you.

CREDIT CARDS

In our house we accept the following credit cards:
American Express, Diners, VISA, Eurocard, EC-card

D

DOCTOR

If you need medical assistance, please contact us directly at our reception.

DOWNTOWN

From the stop Kurfürstenstraße the bus line 204, 205, about 50 meters from the hotel, or in about 10 minutes walk into the city for shopping.

E

ELECTRICAL CONNECTIONS

Our normal is 230 volts AC.



ESCAPE ROUTES

A plan of escape can be found in the hallway. Please familiarize yourself with this.

F

FAMILY & WEDDINGS

Are you planning a wedding, an anniversaries or other family celebrations up to 120 people. Our staff will gladly advise on the direction of your celebration.

FAX

At the reception for a fee. Our fax number is: 07221/364-400.

FLOWERS

Our reception staff are happy to assist you in getting flowers.

FIRE

Our hotel is equipped with fire alarm system. If you discover a fire, please press immediately the push-button alarm. The alarm is for your own safety. In addition, we point out that the elevators after triggering the alarm should not be used anymore. **FIRE STAIRS:** Please follow the evacuation plan.

H

HAIRDRESSER

Downtown, 5 - 10 minutes walking distance

HOUSEKEEPING

You will meet your specific wishes regarding additional pillows, blankets, cribs, etc. Please contact our reception staff who likes to pass on your wishes.

I

IRON AND IRON BOARD

Available on request

K

KEYcards

On departure leave the keycard at the front desk; **Do not forget - Thank you!**



L

LAUNDRY

If you need a laundry or dry cleaning service, please contact the staff at the reception.

LETTERS & MAILBOX

You are welcome to submit your mail at the front desk. Stamps are available at the reception.

Linen change

If you would like a change of linen every day, please contact our reception staff

LOST & FOUND

Have you lost or found something? Please contact our reception staff.

LUGGAGE

We are happy to assist you and take care of your luggage, or bring it to your room.

LUGGAGE ROOM

If you want to leave your luggage, please contact our reception staff.

M

MASSAGE

Upon request, we will be happy to arrange an appointment for you.

MAPS

Obtain at the reception.

MESSAGES

If messages are available for you, we store them at the front desk.



MEETINGS & SEMINARS

Elegant conference rooms for 5 - 60 people, offer the latest technology at a high level. The daylight function rooms provide access to the terrace where coffee breaks and evening events are possible.

O

OUTLER ADAPTER

Obtain at the reception

P

PARKING

Behind the hotel you have plenty of free parking available. The Underground parking fee is: € 7.00 per day.

Please note, you have to drive out of the garage to the right. Left side is forbidden. It is a one way street.

PILLOW

If you want to have another pillow, please contact our reception desk.

POSTCARDS

Can be purchased at the reception.

PHARMACIES

Pharmacies are located at the Sophienstrasse and Leopoldsplatz.

PHOTO COPY SERVICE

Please contact our reception. Cost for a black and white copy: € 0.10.

PUBLIC TRANSPORT

The nearest bus stop is located 50 meters from the hotel (line 204 and Line 205). Timetables and tickets are available at the reception.

R

RESTAURANT



Our restaurant with 130 seats, offer regional and seasonal dishes. In summer our terrace with a stunning view of Baden-Baden invites you to stay. We will welcome you for lunch, starting Tuesday until Friday at 12:00 p.m. to 14.00 p.m. daily or for dinner, starting at 6:00 p.m. to 09:00p.m. Please reserve your table at the reception.

RECEPTION

Our reception is open daily from 07:00 a.m. to 08:00 p.m.

You can reach us at any address or phone at No. **9**

S

SEWING TOOLS

Sewing tools on request at the reception desk.

STATION

By taxi it takes about 10-15 minutes or take the city bus (Line 205).

Sports & Leisure facilities

In the immediate vicinity you will find the baths of Caracalla Therme and the Friedrichsbad, the Casino Baden-Baden, as well as historical monuments of the ancient city of Baden-Baden. Information's are available at the reception.

SMOKING

According to the German law, smoking is not allowed. Please enjoy your cigarette in our courtyard.

T

TAXI

We will call you directly a cab.



TELEPHONE

For an external connection, please choose a **0** in advance. One unit will charge with € 0.25. House calls are free. To reach another room, please select the desired room number.

Towel change

You want a daily towel change, contact the reception staff

TRAIN Schedule

Ask at the reception for further information.

V

VALUABLES

Let no money or valuables in your room.

Storing Valuables can be in your safe deposit box, which is in the closet of your room. The hotel assumes no liability for valuables, which are lost and not kept in the hotel safe.

W

Wi-Fi

Wi-Fi hot spot free of charge in the room.

WAKE UP CALL

Please report to your needs our reception staff.

WEATHER

The current report was hanging out at the reception desk at our information table.